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Competencies for The Role of Housekeeping in Hospitality Operations 1. Classify hotels according to the level of service provided. 2. Explain the responsibilities of management and the major divisions of a hotel. 3. Explain the relationship between housekeeping and the front office departments. 4.

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Chaper One Managing Housekeeping Operations. Chapter One -- The Role of housekeeping in Hospitality Operations. STUDY. PLAY. back of the house. the functional areas of the hotel where employees have little or no guest contact, such as engineering and maintenance. economy hotel.

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Chapter 1 The Role of Housekeeping in Hospitality Operations

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